The Vector Gait and Safety System® is designed to offer the healthcare provider a convenient and versatile solution to mitigate risk, enhance patient outcomes and improve profitability.

As a sophisticated technology, the Vector Elite System requires annual preventive maintenance and servicing by a Bioness authorized technician to continually operate as a high performance device for years to come. Proper routine maintenance of the Vector System helps ensure that it functions as intended, provides trouble-free operation, and prevents future issues. The Vector Preventive Maintenance Package (PMP), detailed below, has been developed by Bioness to address the annual maintenance needs for your Vector System.

A daily, quarterly and annual list of minimal routine maintenance procedures to be performed by the facility can be found in the Clinician’s Guide.

**PREVENTIVE MAINTENANCE PACKAGE OVERVIEW:**

**Preventive Maintenance:**
- 1 Annual Preventive Maintenance Visit per Year
  - Complete System Inspection
    - Wearable Parts Included (replaced or repaired at no additional cost)
    - System Calibration
  - Labor & Travel Included (1 visit per year)

**Backed by Bioness:**
- Preferred Remote Technical Support
- Service Reports Provided
- Certified Technicians

**PACKAGE DETAILS:**
- One (1) Annual Preventive Maintenance Visit per year of the purchased Contract:
- Inspection of all System Components: the Elite trolley(s), PC and Handheld device, mechanical I-beam, power rail, power supply. *An Itemized List of Inspections can be found on the following page.*
- Wearable parts* replaced or repaired at no charge.
- System calibration.
- General cleaning of the trolley, mechanical I-beam, power rail, spreader bar, and power supply.
- If the facility also has a Vector Base trolley installed on the same track or in the same general area as the Vector Elite it will receive preventive maintenance as well at no additional charge.
- Certified Technician travel expenses for one (1) scheduled Preventive Maintenance visit to the installation site per year are included.
- Labor to perform one (1) Preventive Maintenance visit per year is included. Typically 8 hours.
- If additional, non-wearable parts are found to require replacement they will be invoiced to the facility.
- Service Reports will be provided within 15 business days of completing the Annual Preventive Maintenance.
ITEMIZED LIST OF INSPECTIONS AND ACTIVITIES
Servicing and/or replacement is completed if component fails inspection criteria

### Vector Elite Trolley
- Wheels – free carrier and drive carrier
- Pinch Rollers
- Rope Assembly
- Rope Pulleys
- Winch Drum
- Hubs
- Finder Guard

### Vector Base Trolley
- Pinch Roller
- Spring Assembly
- Rope

### Personal Computer and Handheld Device
- Software Version Verification
- Critical Software Updates (if applicable)
- Hard Disk Health Check

### Mechanical I-beam
- Check alignment and spacing
- Check grounding wires
- Hard Disk Health Check

### Power Rail
- Inspect Segment Alignment
- Inspect Copper Conductor Connections
- Inspect Hanger Assemblies and End Caps

### Power Supply
- Inspect Mounting Hardware

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**Preventive Maintenance Package: $4,995.00 per year, per Elite System**

**Bioness’ Vector Elite is the industry leader when it comes to long-term cost of ownership.**

*See Terms and Conditions for definitions, details and limitations*